- 1. Open your browser, Internet Explorer, and enter the following webpage URL in the 'Address' field: <u>https://weblink.gov.mb.ca</u>.
- 2. You will see the screen below Figure 1

WebLink	Manitoba 🗫
Velcome Please log on to contine	ue. User name: Password : Passcode: Log On

Figure 1

- 3. Enter your username (usually Firstname.Lastname) in the "User Name" field, and Password (Summer12) in the "Password" field. Enter your PIN number and token code in the "Passcode" field.
- 4. If incorrect logon parameters are entered, the following is displayed:

User name:		
Password :		
Passcode:		
	Log	Dn



5. If your desktop has the XenApp Web Client installed, and your credentials are accepted, you will see something like the following screen figure 3, with XenApp delivered applications on the left half of the screen.



Figure 3

6. You may see the screen below. Select "Permit All Access", and "Do not ask me again for this site"



Figure 4

7. Log into FDM RAM V10 PROD with your FDM username and password. Note: this is will be your LOCK number and LOCK password.

FDM User Login	FDU S o f t w a t @1990-2011 FDM Software Ltd. All s protected by Canadian and Internation	T E rights reserved. nal copyright laws.
Data Source		<u>O</u> k
User ID	LOCK101	
Password	*****	Cancel

Figure 5

8. When you finish using FDM, Log Out from Weblink by clicking the "Log Off" link



Figure 6

Troubleshooting

1. If your desktop does not have a valid XenApp Web Client installed, this will be displayed on the left half of the screen, figure 7:

Applications
Download Client
By selecting the check box, you confirm that you have read, understand, and accept the <u>Citrix license agreement</u> .
4 Download
Other Options
<u>Already installed</u>
Try later
Log off
Olicking Download will install software on your computer. More information on security

Figure 7

2. If you select a XenApp delivered application icon, but do not have a working XenApp client the following message is displayed:



Figure 8

3. Cancel from the above prompt. Select the "Problem connecting?" link at the bottom of the left frame of figure 9, then left frame should look like figure 11.

4. Proceed with the client download and install.

Applications
Download Client
By selecting the check box, you confirm that you have read, understand, and accept the <u>citrix license agreement</u> .
Jownload
Other Options
<u>Already installed</u>
Try later
Log off
Clicking Download will install software on your computer. More information on security



5. Select Run or Save

File Dow	nload - Security Warning	×
Do you	want to run or save this file?	
	Name: CitrixOnlinePluginWeb.exe Type: Application, 11.0 MB From: 10.101.45.5 <u>Run S</u> ave Cancel	
:	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do r run or save this software. <u>What's the risk?</u>	not

Figure 10

6. Select Run ActiveX Control as below:

EN DRUKER EN DE VALETAL DE DREFAL DRUK KAN DAT DE DE DE DE DE DE DE DREFAL DE DREFAL DE DREFAL DE DREFAL DE DRE	an dia panangkan sa ka sa ka sa ka
Applications	
Allow ActiveX Control	
lick on the Information Bar (at the top of the page) and select Run A rom the menu.	ctiveX Control
Citrix XenApp - Allow ActiveX Control - Windows Internet E	xplorer
🚱 🕖 👻 🖻 http://servername.domain.com/Citrix/Xen/	App/clientDetection/nativeClientE
🚖 🕸 📴 Citrix XenApp - Allow ActiveX Control	
😻 This website wants to run the following add-on: 'Citrix Help	per Control' from 'Citrix Systems'.
	Run ActiveX Control
	What's the Risk?
	More information
roblems downloading? <u>Try downloading the software again</u> .	
)ther Options	
ry later	
.oq off	
🕖 Enabling the ActiveX control will allow the client to run on your cor	mputer. More information on security

Ţ.

Figure 11

7. Select Run



Figure 12

8. Wait as the application is installed:





9. Select OK when complete:



Figure 14

10. When refreshed the left frame will display the following along with their XenApp delivered applications:

vel	oLin	K
Home	Email	
Applicati	ons	
Applicati Applicat	ions	
Applicati Applicat	ons ions ropriate client is a	vailable on your computer.



A few additional notes to help with set up:

- 1. Please ensure you are using Internet Explorer as your browser. At this time our citrix software is not compatible with other browsers such as Google Chrome or Fox Fire. As well the application cannot be accessed using a MAC computer.
- 2. It is recommended you clear your browsing history cache before logging onto Weblink. To clear cache, open Internet Explorer, open the Tool menu, choose Internet Options, General Tab, and Delete browsing history specifically Temporary Internet files and website files, Cookies and website data, and History.
- 3. If you are using Internet Explorer 11, add the weblink site onto the compatibility view list found in the Internet Explorer Tool menu.

For further FDM support, please contact our office at 204-945-3322.