

1. Open your browser, Internet Explorer, and enter the following webpage URL in the 'Address' field: <https://weblink.gov.mb.ca>.
2. You will see the screen below - Figure 1

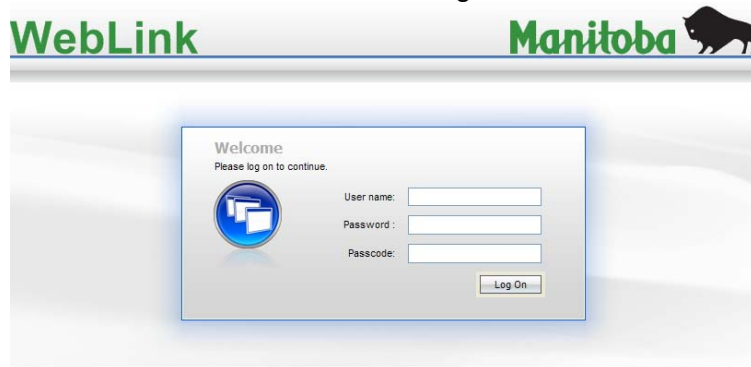


Figure 1

3. Enter your username (usually Firstname.Lastname) in the "User Name" field, and Password (Summer12) in the "Password" field. Enter your PIN number and token code in the "Passcode" field.
4. If incorrect logon parameters are entered, the following is displayed:

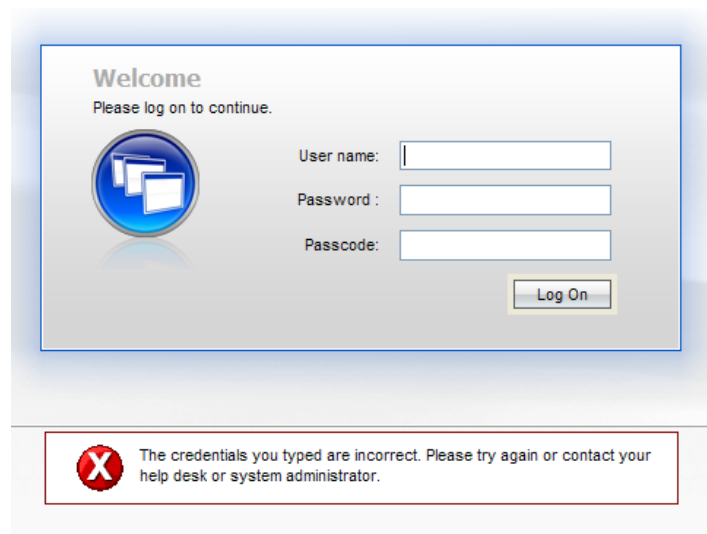


Figure 2

5. If your desktop has the XenApp Web Client installed, and your credentials are accepted, you will see something like the following screen figure 3, with XenApp delivered applications on the left half of the screen.

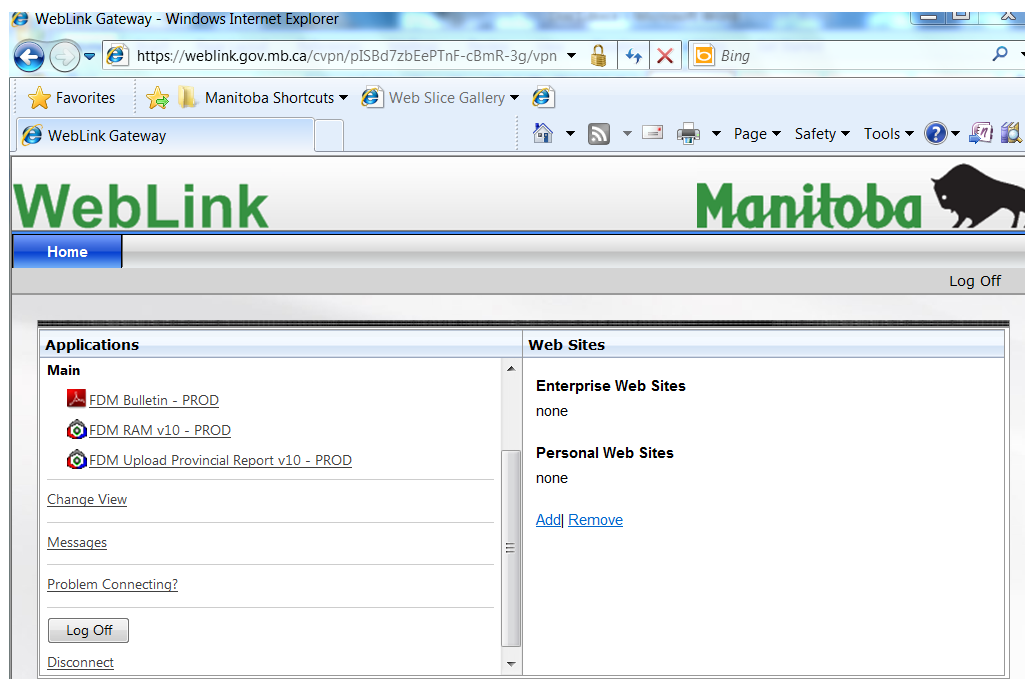


Figure 3

6. You may see the screen below. Select "Permit All Access", and "Do not ask me again for this site"

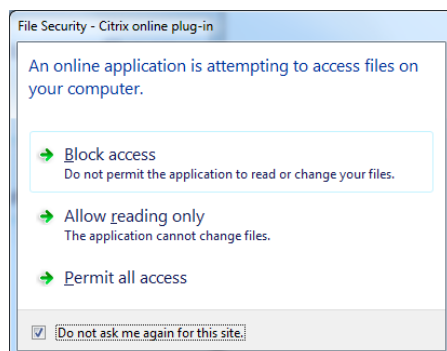


Figure 4

7. Log into FDM RAM V10 PROD with your FDM username and password. Note: this is will be your LOCK number and LOCK password.



Figure 5

8. When you finish using FDM, Log Out from Weblink by clicking the “Log Off” link

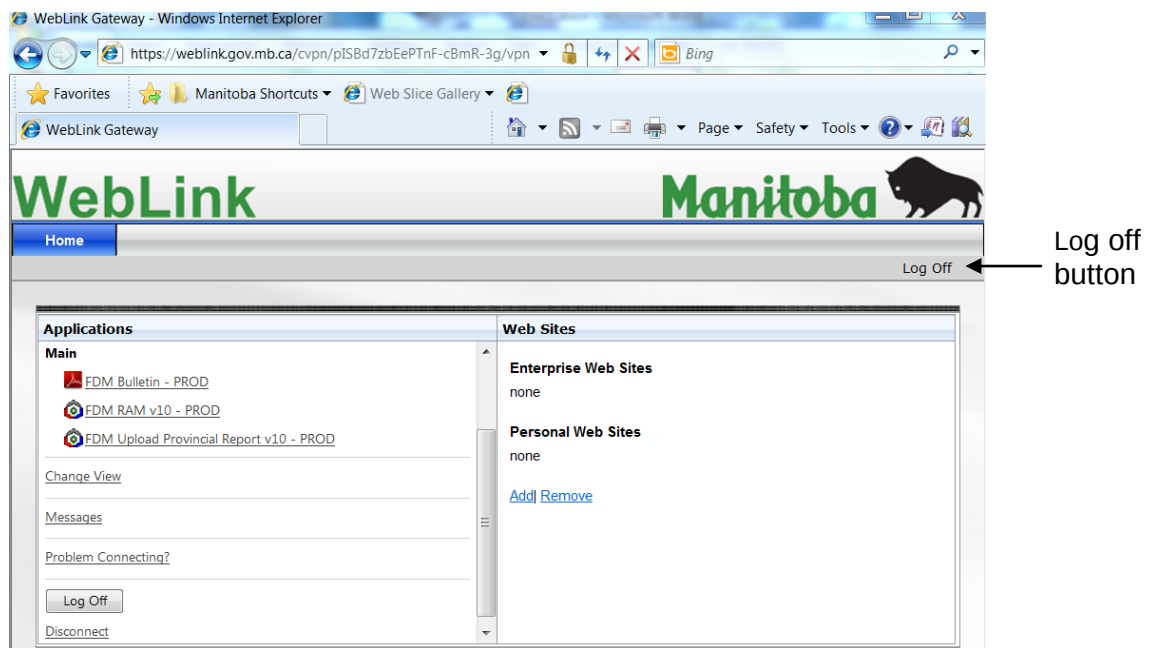


Figure 6

Troubleshooting

1. If your desktop does not have a valid XenApp Web Client installed, this will be displayed on the left half of the screen, figure 7:

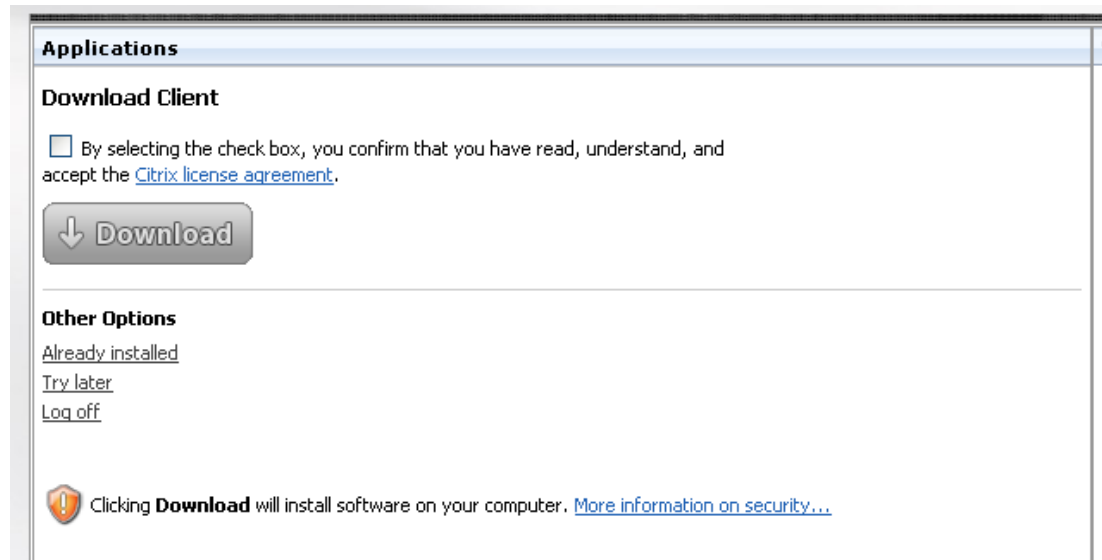


Figure 7

2. If you select a XenApp delivered application icon, but do not have a working XenApp client the following message is displayed:

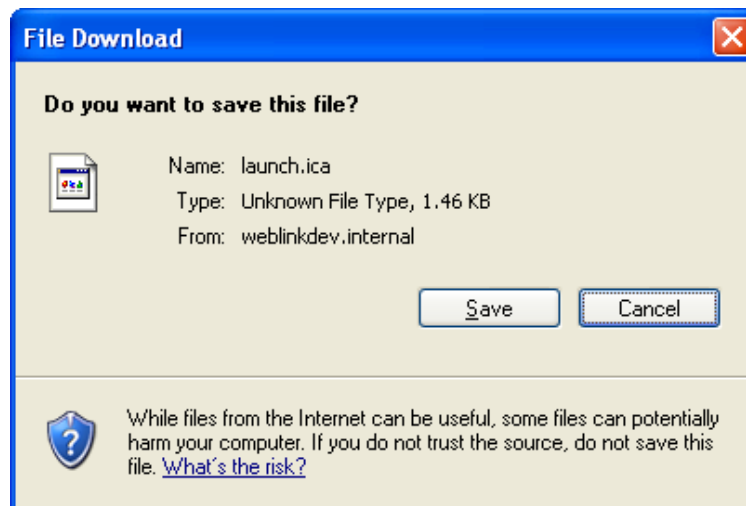


Figure 8

3. Cancel from the above prompt. Select the "Problem connecting?" link at the bottom of the left frame of figure 9, then left frame should look like figure 11.

4. Proceed with the client download and install.

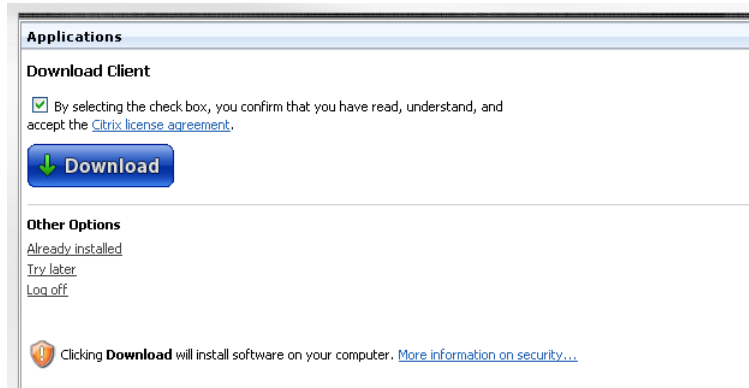


Figure 9

5. Select Run or Save

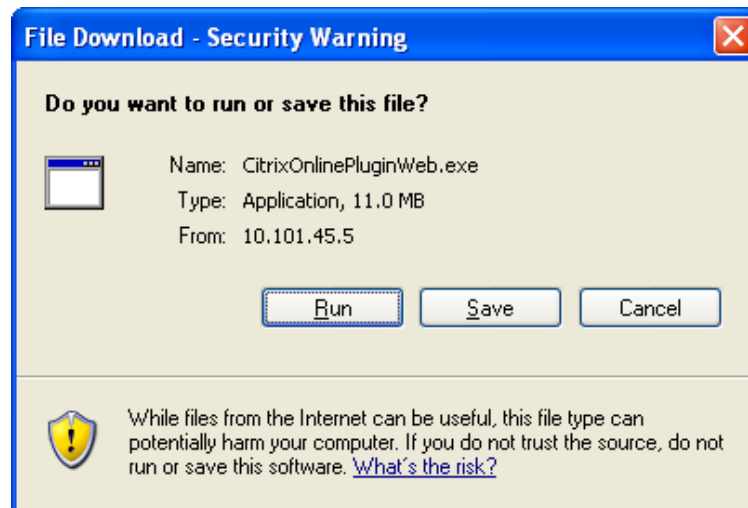


Figure 10

6. Select Run ActiveX Control as below:

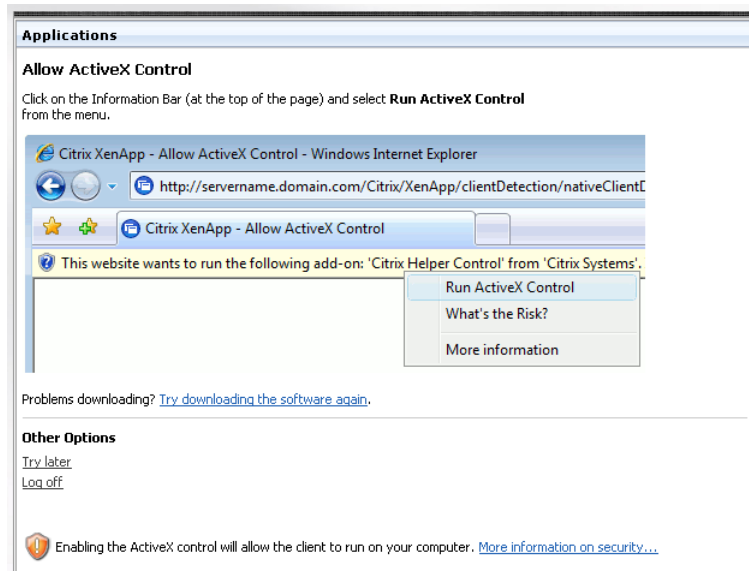


Figure 11

7. Select Run



Figure 12

8. Wait as the application is installed:

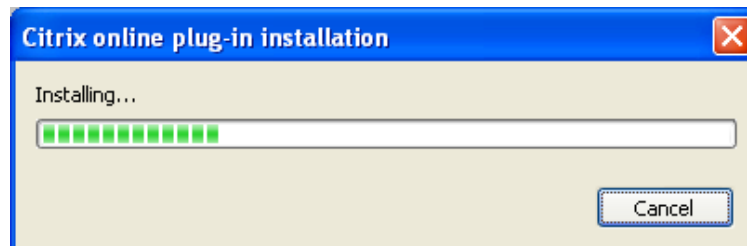


Figure 13

9. Select OK when complete:

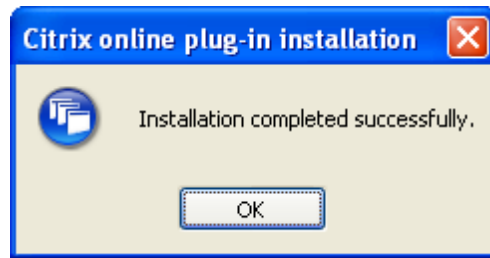


Figure 14

10. When refreshed the left frame will display the following along with their XenApp delivered applications:

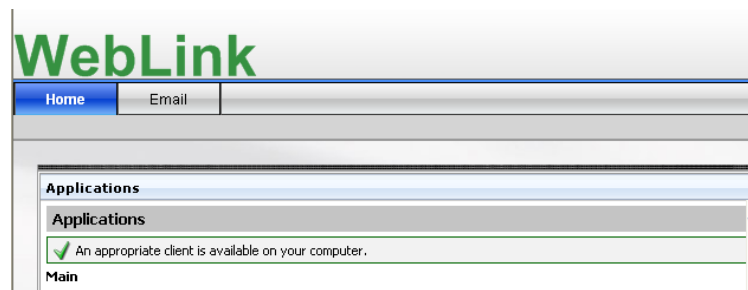


Figure 15

A few additional notes to help with set up:

1. Please ensure you are using Internet Explorer as your browser. At this time our citrix software is not compatible with other browsers such as Google Chrome or Fox Fire. As well the application cannot be accessed using a MAC computer.
2. It is recommended you clear your browsing history cache before logging onto Weblink. To clear cache, open Internet Explorer, open the Tool menu, choose Internet Options, General Tab, and Delete browsing history specifically Temporary Internet files and website files, Cookies and website data, and History.
3. If you are using Internet Explorer 11, add the weblink site onto the compatibility view list found in the Internet Explorer Tool menu.

For further FDM support, please contact our office at 204-945-3322.