



## Temporary Service Interruption

Date Issued: March 21, 2024  
MESC 24-0004

The Manitoba Emergency Services College (MESC) is excited to share with our stakeholders that we are in the final stages of our transition to a new cloud-based student records management and registration system. As part of this transition, starting April 1, 2024, we will need to temporarily suspend data entry and modification on our current and older records system to facilitate seamless data migration and testing procedures for the new model. This means that our student records will not be updated beyond this date until our new system goes live, which we anticipate will be by mid-June 2024. During this transition period, our student records management system will remain accessible in a read-only format.

In advance of this transition, we want to inform our stakeholders that certain MESC services will be temporarily interrupted due to the mentioned changes, including:

- Processing, printing, and sending out updated transcripts;
- Updating student profiles and processing change of addresses; and
- Verifying certain prerequisites for courses scheduled after April 1, 2024.

Alternatively, despite these interruptions, the MESC will continue to issue certificates upon completion of courses, including any necessary seals or identification numbers.

To minimize any inconvenience during this transition, the MESC is committed to verifying training records for employment purposes via email, phone, or letter, upon request. The MESC also kindly asks that prospective students make a note of any prerequisite courses completed after April 1, 2024, to assist our Student Services team in tracking down confirmations, as we will be limited to maintaining manual logs during this period. Thank you for your understanding and cooperation as the MESC continues our work to enhance our services to better serve our clients.

Should you have any questions, please contact the MESC by telephone at 204 726-6855, or via email at [student\\_services@mbmesc.ca](mailto:student_services@mbmesc.ca).

1601 Van Horne Ave. E.  
Brandon, Manitoba R7A 7K2  
T: 204 726-6855  
F: 204 726-6847  
Website: [www.firecomm.gov.mb.ca](http://www.firecomm.gov.mb.ca)

